



1100 Sutton Dr., Unit 3  
Burlington, Ontario Canada L7L 6R6

A div. of ICI Controls Inc.

Phone: 905-332-8856  
Fax: 416-946-1122

## Warranty Policy

January 1, 2011

There are no warranties, which extend beyond the description on the face hereof. Small PC Computer (ICI Controls, Inc.) (Roadwater Computer), warrants products to free of defects in material and workmanship for a period of one (1) year from date of shipment from Small PC Computer (ICI Controls, Inc.). During this period, ROADWATER COMPUTER will at its option, repair or replace this product at no additional charge to the purchaser except as set forth below.

ROADWATER COMPUTER, will, at its option, repair or replace this products at no additional charge to the purchaser, if the defect is related to the ROADWATER COMPUTER manufactured product, such as power supply, backplane, and other chassis components. Disk drives, CPU cards, video cards and other peripheral boards that were shipped with the system will be honored by ROADWATER COMPUTER as in the original manufacturer's warranty.

Repair parts and replacement products will be furnished on an exchange basis and will be either reconditioned or new. All replacement parts and products become the property of ROADWATER COMPUTER.

This limited warranty does not include service to repair damage to product resulting from accident, disaster, misuse, abuse, modification, alteration, or if unauthorized repairs have been attempted.

Limited warranty service may be obtained by returning the product during warranty period to the ROADWATER COMPUTER facility, or an authorized ROADWATER COMPUTER service representative along with proof of purchase and a Returned Material Authorization (RMA) number. The RMA number is obtained in advance from ROADWATER COMPUTER and is valid for 30 days. The RMA number should be clearly marked on the exterior of the shipping container or equivalent. **Purchaser agrees to pay shipping charges one-way**, and to either insure the product or assume liability for loss or damage during transit. Material will be return shipped to the customer at no-charge.

Returned products and communications should be directed to:

Roadwater Computer (ICI Controls, Inc.)  
1100 Sutton Dr., Unit 3  
Burlington, Ontario Canada L7L 6R6

Ph. 905-332-8856 Fx. 416-946-1122

In no event will ROADWATER COMPUTER be liable for any damages, including lost profits, lost business, lost savings, downtime, or delay, labor, repair or material cost, injury to person property, or other incidental or consequential damages arising out of use of or inability to use such product, even if ROADWATER COMPUTER has been advised of the possibility of such damages or losses, or for any claim by any other party.

The above warranty is the only warranty authorized by ROADWATER COMPUTER and is in lieu of any implied warranties, including implied warranty of merchantability and fitness for a particular purpose. ROADWATER COMPUTER reserves the right to waive its warranty policy if the customer fails to pay invoice in full and/or on a timely basis as set out on the face of the invoice.

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Rugged Computer Solutions

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